

RETURNS FORM

The Wonderland

NAME: _____

EMAIL: _____

DATE: _____

RETURN PRODUCT DETAILS:

| SKU | PRODUCT NAME | QTY | ORDER DATE | ORDER NUMBER | REASON CODE |
|-----|--------------|-----|------------|--------------|-------------|
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Pack the item(s) together with the completed Returns Form and send it to the following address via courier/postal service:

Attention: Returns (Online Store)
The WonderLand Fashion
No. 77-3, Jalan Radin Bagus,
Sri Petaling, 57000 Kuala Lumpur,
Malaysia.

REASON CODE:

- 01 - Too big
- 02 - Too small
- 03 - Not suit my body type
- 04 - Received wrong item
- 05 - Item not as expected
- 06 - Faulty item
- 07 - Poor quality: material
- 08 - Poor quality: unsatisfactory workmanship
- 09 - Damaged
- 10 - Other: _____

- Sale items, orders made with promotional/ discount codes are NOT applicable for returns, unless stated otherwise.
- Item(s) you wish to return must be mailed back to us within 7 days of receiving your parcel for local orders, and within 14 days for international orders.
- **Item(s) returned must be in its original condition i.e., unwashed, unaltered, unused with its original tags intact, packaging, invoice slip & returns form.** We will inspect the item(s) to ensure that you are eligible for return.
- Please pack your purchases properly to ensure products remain undamaged.
- Please note: All returns MUST be sent via a courier service that provides tracking capabilities.
- Have any question? Contact our customer service by email: fashion.thewonderland@gmail.com

For more information about our returns policy & refunds, please visit thewonderlandfashion.com/shipping-return